

2020 2021

WHITMAN-WALKER ANNUAL REPORTS



WHITMAN-WALKER

Dear Reader,

The past two years have been a rollercoaster. From the uncertainty of the early days of the COVID-19 pandemic to the success of our vaccine clinic and community outreach we know everyone has felt a wide range of emotions. Our goal in this combined 2020/2021 annual report is to tell the story of Whitman-Walker over the past two years. We want to highlight our successes and celebrate our strengths as we dealt with a once in a century pandemic.

These past two years have brought a lot of change to Whitman-Walker. After 16 years of service, Don Blanchon departed Whitman-Walker, and Dr. Ryan Moran joined as CEO in November 2021. Whitman-Walker Institute brought on Dr. Kellan E. Baker and Dr. Jonathan Rendina, bringing with them 3 NIH awards, and doubling our policy team. In addition, the Foundation announced the promotion of Abby Fenton to Executive Director.

The COVID-19 pandemic brought with it a whole host of challenges that we rose to meet, committed to our mission of serving the community. The establishment of our COVID taskforce and our overnight transformation into a respiratory clinic is an achievement we are very proud of. Our telehealth services expanded successfully, and we have provided high levels of care for our patients throughout the pandemic. We were on the frontlines of COVID testing and vaccine distribution, administering nearly 6,000 tests and vaccinating over 3,000 people.

We were lucky enough to be able to continue our research and policy efforts throughout the pandemic. We especially want to highlight the We Count Collaborative, a nation-wide data sharing project with other leading LGBTQ+ serving FQHCs to evaluate the impact of COVID-19 on LGBTQ+ people and people living with or at risk of HIV. We Count Collaborative will improve our ability to leverage key opportunities for improving the care we deliver and ultimately the health and wellbeing of our communities across the United States. On the research front, we were able to surpass our goal of 200 recruits in the ADVANCE study by 150%. Our work on this project allowed us to help design the national campaign materials and provided the opportunity to coach our partners around the country in requirement strategies during a pandemic.

We would like to thank our staff for their hard work and dedication to our mission throughout the past two years. We know it hasn't been easy. We appreciate everything you have done for Whitman-Walker and for our community.



Lisa Wise

*Chair (WWH)
Vice-Chair (WWHS)*



Harry D. Fox

Chair (WWHS)

Honor and Reflect on 2020 and 2021

The events of the last two years feel almost surreal. We feel proud of so much that we accomplished and the many patients we were able to serve. But we also know that lives were lost and there were so many moments of grief and heartache. We are grateful we had the support of community over the last two years and feel it is important to mark time, so we put together this annual report. It aims to highlight the work of our team over the last two years living and working through a pandemic and connecting with the communities we serve.

We've faced many challenges and had to change our care model several times over. However, we remained committed to patients and equity. We saw over 16,000 patients and our implementation of a telehealth system allowed us to provide care despite pandemic restrictions. We also expanded the portfolio of research, increased the reach of our policy and advocacy work and worked towards expanding our network of donors and supporters.

The past two years have been an intense time for the board, and yet they remained steadfast and helped us to stay the course while making a major transitions in operations and in leadership. In 2021, we said goodbye to Don Blanchon after 16 years of service. Don's legacy is meaningful to community, to the staff and to the board and we thank him for his dedicated service and for his many contributions to making Whitman-Walker the thriving organization that we lead today.

Today, we honor and reflect on 2020 and 2021. We also look forward to Whitman-Walker's bright future and to being able to gather with folks in person to celebrate and connect as we continue to work towards equity and inclusion in every aspect of the work we do.



Naseema Shafi

CEO

Whitman-Walker Health



Ryan Moran

CEO

Whitman-Walker Health System

What our patients said about...

COVID & Telehealth

"Completely happy doing these online meetings [telehealth] during the pandemic"

Community Health Covid Vaccine Outreach

"A friend of mine received a phone call inviting him to get vaccinated for Covid since he was an existing medical client. He's been going through a lot emotionally lately and broke down and told the person on the phone that he needed to speak to someone regarding his mental health and that person put him in contact with behavioral health and they did an intake for him the other day and quite possibly saved his life! The person on the phone that called for the Covid vaccination referred him to someone internally who followed up with him from behavioral health and that is just phenomenal!"

Clinic Safety

"I'm very happy with the service and helpfulness and friendliness that I receive at WWH Dental. Always on time Great service and very clean, and very safe with Covid-19 safety protocols."

Vaccine Safety

"I cannot recommend the whole process of getting a Covid test at Whitman-Walker enough. From the person I made the appointment with to the many, many staff members who made the experience friendly, efficient, safe, & SO easy. Oh, and free! Do it DC! Let's keep each other healthy!"

Don's Departure



We wish to share our sincere gratitude to Don Blanchon. First for his years of service. Don helped to guide the organization to better financial security and to navigate the tricky terrain of making Whitman-Walker Health a Federally Qualified Health Center. Under his leadership, we also saw tremendous growth including the move to 1525 and into LIZ. And through Don and Naseema Shafi's joint leadership the plan for a new Max Robinson Center at Saint Elizabeths was put into action. We are also grateful to Don for his strong focus on long term sustainability, which led to the creation of the family of companies' model and making the Health System, Foundation, Institute and Real Property Holdings essential parts of our long-term growth strategy.



Dr. Ryan Moran Joins as CEO

On November 1, 2021, Dr. Ryan Moran (He/Him) began his tenure as leader of Whitman-Walker Health System.

Whitman-Walker Health System exists to support the operations of Whitman-Walker Health and to expand the capacities of some of Whitman-Walker's most important and crucial functions including fundraising, research and thought leadership. As the leader of Whitman-Walker Health System, Moran will oversee Whitman-Walker Foundation, Whitman-Walker Institute and Real Property Holdings.

Moran will be responsible for leading the strategic and entrepreneurial direction of the Health System using innovative partnerships, revenue models and new business initiatives to ensure future growth and success of Whitman-Walker and its entire family of companies.

He also joins the team as they plan for Whitman-Walker's greatest expansion in their 40-plus year history – a new home on the East Campus of Saint Elizabeths in Southeast Washington, DC. Moran comes to Whitman-Walker from MedStar Health where he was Assistant Vice President, Care Transformation and oversaw community and population health strategy and operations for all four MedStar Health hospitals in the Baltimore region – MedStar Franklin Square Medical Center, MedStar Union Memorial Hospital, MedStar Good Samaritan Hospital, and MedStar Harbor Hospital. In this role, he sought to improve the health and wellbeing of local patient populations and communities with a keen focus on addressing health disparities. Moran also held many important community leadership roles including the Maryland Community Health Worker Advisory Committee, the Maryland Hospital Association Health Equity Committee, and the Maryland Community Health Worker Training Program Review Committee. Moran was also an active member of the Baltimore community, serving on the Board of Directors of Central Baltimore Partnership, Baltimore Choral Arts Society and the Greater Baybrook Alliance.

Moran holds a Doctor of Public Health degree (DrPH) at the Johns Hopkins Bloomberg School of Public Health where his research explored peer recovery specialist interventions to address opioid use. He holds Bachelor of Science degrees in public policy and business administration from the University of Charleston and a Master in health services administration from Xavier University.



"I am grateful to work closely with the Board and the entire team at Whitman-Walker to ensure that we advance efforts to root out all systems of inequity, discover new scientific breakthroughs in health care and ensure philanthropic growth for care and support of our future home at Saint Elizabeths... I am honored to assume this responsibility and will be wholeheartedly focused on the mission for all persons to live healthy, love openly, and achieve equality and inclusion" continues Moran. "I am humbled to ensure a long legacy of commitment to health care equity through exceptional care, advocacy, research, and education."

- Dr. Moran

Dr. Kellan Baker, Dr. Jonathon Rendina & Abby Fenton Take On New Leadership Positions



Abby Paige Fenton (She/Her), Whitman-Walker's Chief External Affairs Officer for the past 6 years has been promoted to Executive Director of the [Whitman-Walker Foundation](#) and also remains the organization's Chief External Affairs Officer. The Whitman-Walker Foundation uses community-based philanthropy to ensure sustainability and supports the continued growth of Whitman-Walker. "I am thrilled to expand my role at Whitman-Walker to include fundraising and philanthropy," said Fenton. "Leading our efforts to raise the funds needed to expand our care and services in southeast Washington, DC and to ensure affirming, judgement-free care for the community is truly an honor."



Dr. Kellan Baker (He/Him) serves as the Executive Director for [Whitman-Walker Institute](#) and is responsible for leading Whitman-Walker's research, education, and policy advocacy efforts. Baker was previously a Centennial Scholar and a Robert Wood Johnson Health Policy Research Scholar in the Department of Health Policy and Management at the Johns Hopkins Bloomberg School of Public Health, where his research focused on transgender population health. Prior to that role, he was a Senior Fellow at the Center for American Progress in Washington, DC, where he worked on health and data collection policy at the federal and state levels and co-founded the Out2Enroll campaign, which has helped the Affordable Care Act halve the number of low-income LGBTQ people without insurance coverage. Additionally, he serves as a consultant for the National Academies of Sciences, Engineering, and Medicine and in advisory roles for entities such as the National Human Genome Research Institute, the US Transgender Survey, and AcademyHealth, and he is the board co-chair of Equality Federation, a nationwide organization that supports advocates fighting for LGBTQ+ equality nationwide.



Dr. Jonathon Rendina (He/Him) serves as the Senior Director of Research for the Institute and oversees Whitman-Walker's research efforts including numerous collaborations with academic partners. Prior to joining Whitman-Walker, Dr. Rendina was an Assistant Professor of Psychology at Hunter College and the Graduate Center of the City University of New York (CUNY) and Acting Director of the PRIDE Health Research Consortium. Dr. Rendina received a two-year NIMH F31 predoctoral training fellowship to support his dissertation research and subsequently received a NIDA K01 career development award to support his post-doctoral research training. Since then, Dr. Rendina has received several NIH-funded grants as Principal Investigator that broadly focus on multilevel investigations of intersectional minority stress and health outcomes for sexual and gender minorities and people living with HIV. He is also heavily involved in research mentorship and currently serves as Primary Mentor on several NIH research training grants and diversity supplements. Dr. Rendina received the Psychology & AIDS Emerging Leader Award from the American Psychological Association's Committee on Psychology and AIDS in 2018 and the World AIDS Day Commissioner's Special Recognition Award for LGBTQ Health from the New York State Department of Health in 2020; he has been a Fellow of the NIH-funded HIV and Drug Abuse Prevention Research Ethics Training Institute at Fordham University

OUR COVID RESPONSE



COVID TASKFORCE

In March 2020, at the onset of the pandemic, we introduced greeters at both 1525 and MRC. The greeters screened patients for COVID-19 and connected them to resources available throughout the city. The screening done by greeters has been vital in decreasing the spread of COVID-19 within the health centers.

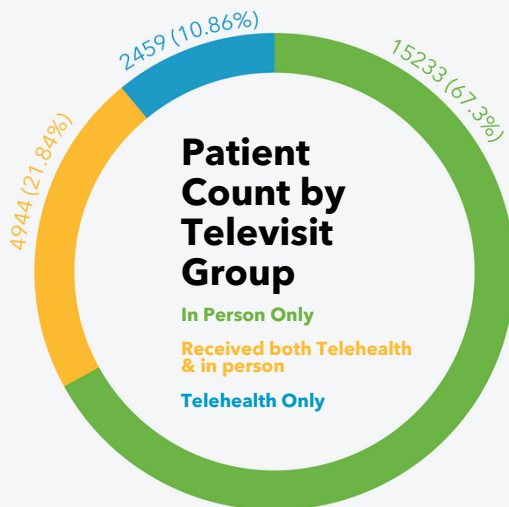
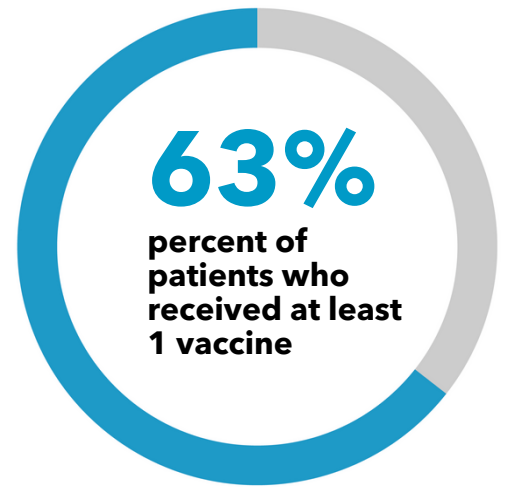
Along with the greeters, the Community Health staff was crucial in helping to decrease the spread of COVID-19 in our community. They contacted patients 5,739 patients to explain the new telehealth model, ensure general client wellness, provide support and connections to resources and vaccination sites. In addition, they opened the COVID-19 Hotline (202)-207-2480 which allowed people citywide to receive information they needed about the virus and vaccines.

When we made the transition to telehealth visits, we realized that there was a portion of our patient population who did not have access to smartphones with video chat capabilities. We partnered with the LGBTQIA+ tech group PowerOn who donated 200 smartphones and allowed us to reach patients who would otherwise not have been able to receive telehealth care.



Community Health

91,000 educational blasts segmented by population to account for: eligibility, differential access points across the DMV, equitable distribution, and booster outreach



March 2020

Established telehealth to continue serving community

Fall 2020

Expanded onsite care (medical, dental and behavioral health)

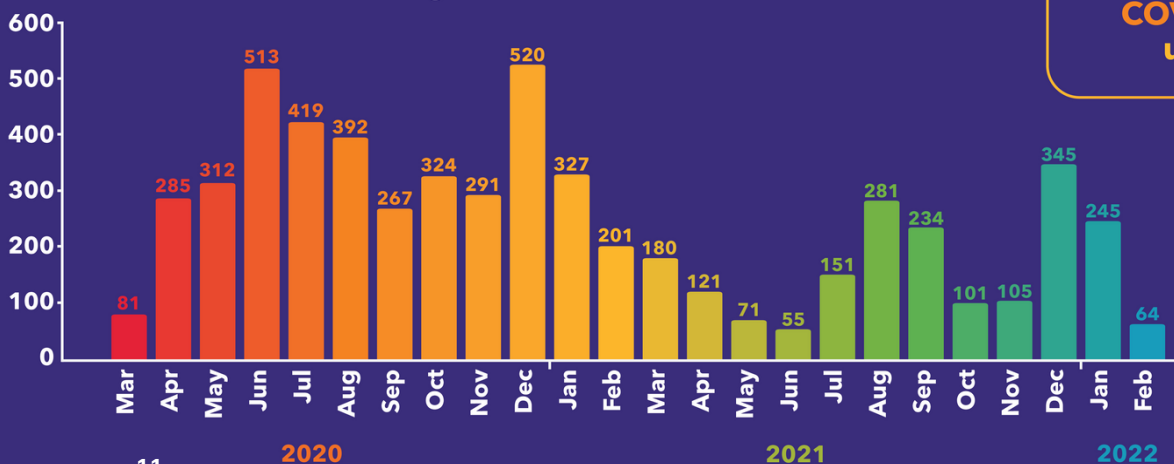
2021

Increased onsite services

2022

Optimizing Virtual Care

Monthly Count of COVID Tests



Administered 5,885 COVID tests to 3,649 unique patients

Tailored to epidemiology and patient needs

- Initially symptom assessment and triage
- Transitioned to self-swab: 9/23/2020

Social Media & Community Outreach

Social Media Outreach

Through TikTok, Instagram lives, and infographics, we were able to educate a large audience on COVID-19.

Our “Don’t Lose A Loved One” and “Let’s Talk About & Affirming Fears” campaigns were wide reaching “Don’t Lose A Loved One” reached over 83,000 individuals with a 54.4% result rate. “Let’s Talk About & Affirming Fears” reached at least 158,000 individuals with a 39.91% result rate.



Community Outreach

We engaged in street-based outreach. With a specific focus on Ward 5 and Ward 8, we did outreach work and helped to get people vaccinated. In Ward 8 we partnered with Health Pop-Ups in an effort to increase vaccination rates.

COVID

RESPONSE TIMELINE



03.16.20

Visiting a @whitmanwalker health center at 1525 14th Street, NW or at Max Robinson Center at 2301 Martin Luther King, Jr Ave, SE? Our staff will greet you at the door and ask you a few screening questions about COVID-19 to help triage you to the right floor. We appreciate your patience during the screening and for helping to keep our staff and community healthy. [#flattenthecurve](#)

03.17.20

At Whitman-Walker our first responsibility is to keep the community safe and healthy. In order to manage the spread of the #coronavirus, we have set up an updated check-in system at our facilities. This system will include a stop in our lobby of 1525 14th Street NW or outside the facility at Max Robinson Center to take a quick survey with our staff. This survey will ensure that we get you to the right place for us to treat you. Please be patient and kind to our staff. They are here to help you.



03.20.20

Wear a mask in public settings, especially when you can't physically distance yourself! Wash your hands for 20 seconds and be sure to get under your nails and the backs of your hands. We are here with you.

[#BlackLivesMatter](#) [#BlackTransLivesMatter](#)

11.20.21

Mayor Bowser to Lift Indoor Mask Mandate on Monday, November 22.

#maskguidelines #dmvhealth #dchealth



12.21.21

#mask mandates are back in DC! The #omicron variant is spreading fast. Visit vaccines.gov or call Whitman-Walker at 202.207.2480 to schedule your vaccine or booster, and for any questions on the COVID-19 vaccine.

#covid #covid_19 #getvaccinated #vax #vaxxed #masks #maskmandate

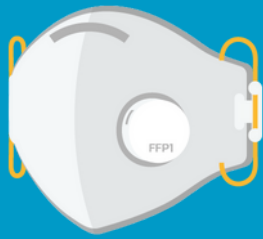
12.27.21

When it comes to fighting #COVID19, we're stronger together. It's important to know: if you test positive for COVID, you can make a difference and help find a treatment. Take part in a clinical study near you: bit.ly/3lp3hqV

We can rise above COVID, but we can't do it alone.

#LinkinBio #WhitmanWalker #ResearchSavesLives





COVID RELATED POLICY



In the early days of the COVID pandemic, we worked closely with the National LGBT Cancer Network and other advocates to issue an Open Letter to Media and Health Officials About COVID-19 and LGBTQ+ Communities, and a Second Open Letter Urging Decisive Action to Prevent COVID-19 Discrimination.

In 2020 and 2021, Whitman-Walker Policy staff also continued to work with LGBTQ and social justice advocates in DC on issues of concern to our communities, including resources for marginalized people left out of federal COVID relief, including undocumented people and people forced to work in underground economies.



The We Count Collaborative: In 2020 and 2021 Whitman-Walker Institute launched and developed the We Count Collaborative, a nation-wide data sharing project with other leading LGBTQ+ serving FQHCs to evaluate the impact of COVID-19 on LGBTQ+ people and people living with or at risk of HIV. This project was founded in part due to the lack of SOGI data inclusion in federal COVID-19 disease surveillance. Through sharing data, research expertise, and policy coordination, the We Count Collaborative will improve our ability to leverage key opportunities for improving the care we deliver and ultimately the health and wellbeing of our communities across the United States.

Research

When COVID hit, the Research Department, much like the clinic, had to pivot to a new virtual model overnight. This shift was a challenge with the many requirements of protocol adherence and strict compliance and regulatory control. Conducting research, especially clinical trials, in a hybrid or completely virtual environment would have been unthinkable before. Our funders, regulatory agencies, and individual review boards worked together allowing us to come up with new creative options. Within a matter of days, we were able to ship medications to patients, implement verbal consent and electronic signatures, and create an electronic regulatory records system. We put many studies on temporary holds while we ensured that we could maintain study integrity and absolute participant safety. We managed to keep almost every study we had open, only closing three for patient safety.

Enrollment and retention are general challenges multi-year studies. Working to keep participants engaged is already difficult, but COVID made it increasingly difficult to build relationships with participants. Our teams became outreach workers, using the opportunity to contact and check-in on participants more frequently than normal. We knew that everyone was struggling and sometimes just needed someone to talk to for a few minutes. With creative approaches and a willingness to try new things, we were able to recruit more than our goal for the ADVANCE study here in DC. Originally, the ADVANCE study set a goal of 200 recruits in each study city. With the help of an engagement specialist and the external affairs team, we were able to reach out to the community so effectively that we surpassed our goal by 150%. Our work on this project allowed us to help design the national campaign materials and provided the opportunity to coach our partners around the country in requirement strategies during a pandemic.

While COVID kept many of us at home and forced us to be nimble and patient, we were fortunate not to have to lay anyone off. Despite having significant staff turnover, we managed to grow our program in the middle of this crisis. We brought on Dr. Jonathon Rendina, PhD. as our new Senior Director of Research, who brought with him three NIH awards, and several new members of the Institute team. We went from a department of about 28 to 40.



Employee Spotlight



KRISTEN JARVIS

she/her

Senior Manager of Medical Adherence Nurse Manager

What is the memory of COVID that sticks with you the most?

The Friday before everything shut down. We knew everything was going into lockdown and we were trying to move everything medical to one floor to transition into a COVID clinic. It was a weird apocalyptic experience.

What did you do for self care during COVID?

There were only a few people on site every day (3-4 doctors, 3 nurses and an MA). We did huddle every morning. We did small creative things together like a push up challenge or tie dying scrubs to keep morale up. One day we got the key to the roof and had cocktails together on the roof after clinic one day. Also, I have a dog which gave me a good excuse to go outside!

What was something that WW did for employees during COVID that you appreciated?

Reaching out and getting food donated from all over the city. It was something small helped a lot because nowhere was open for lunch and it felt good to know that the community cared about us.

Anything else you'd like to share about the last two years?

In general, it was a very challenging time and our model of care had to change a lot. Because of our staff, we were able to be flexible and make changes as needed. It was hard but I learned good skills and it felt important to be coming in and do the work to help the community.



STEPHEN ABBOTT

he/him

Medical Director of the Max Robinson Center

What is the memory of COVID that sticks with you the most?

The first patient that I saw & tested during routine clinics. I wasn't supposed to see this patient, but his provider was running behind and she asked me to see him. He came in with some respiratory issues, so I gave him a COVID test. Two days later it came back positive, and I knew things were getting real.

What did you do for self care during COVID?

I bought a Peloton treadmill! I also got very comfortable sitting still and learned how to just sit in the quiet of being my myself.

What was something that WW did for employees during COVID that you appreciated?

I was appreciative of the clear messaging we got from leadership. Having an infectious disease doctor at the helm, we were able to be ahead of the curve in how we pivoted from our standard care to a respiratory clinic.

Anything else you'd like to share about the last two years?

Our response to the pandemic really underscores our commitment to our mission. We still worked with vulnerable populations who needed us the most in a time of crisis. People weren't afraid to come into work. They wanted to come in and help. There was also a tremendous amount of work done in the background outside of the clinic providing PPE and keeping us informed which allowed us to do our jobs safely in a time of crisis and uncertainty.

Employee Spotlight



**RAMA
KEITA**

she/her

Director of Community
Health and Wellness

What is the memory of COVID that sticks with you the most?

The COVID test taskforce. We had a taskforce that came into play instantly. I went to Brazil at the end of February and came home incredibly ill. I had to go to the ER then came back and worked for a few days, ended up in the ER again, and then came back to the covid taskforce in full swing.

What did you do for self care during COVID?

It was non-existent. I think I am still trying to figure out what the balance is. I've been working in crisis mode for the past two years through so many changes and transitions. It is hard to find time for self care.

What was something that WW did for employees during COVID that you appreciated?

I did not feel alone. There was a great sense of community. There was a sense of community and shared grief. We had a platform to give our staff members whatever they needed in the moment, and we encouraged folks to take care of themselves whatever that looked like.

Anything else you'd like to share about the last two years?

I would say we've had a lots of shifts in the past two years. We should be proud of ourselves for being on the frontline of the pandemic, and that we have continued to sustain through closings, staff changes, and more. We are still trusted members of the healthcare community even in a time of crisis. It is especially great that our leadership also has been very intentional in maintaining community.



**IRIS
SANCHEZ**

she/her

Senior Manager of Clinical
Infrastructure

What is the memory of COVID that sticks with you the most?

We were the first place providing testing while most people were still looking for pop up test clinics around the city. We received so many calls about getting tests and we talked to many people who were emotional and scared about COVID and wanted tests. We seemed to be one of the main places for people to get tested, and we were ready.

What did you do for self care during COVID?

Absolutely nothing. I made sure that my team was good and ready first and foremost. I kept coming in every day to make sure that everything was taken care of while my team was working from home. I was completely fine with it. I figured if it needed to happen it would happen.

What was something that WW did for employees during COVID that you appreciated?

WW provided Uber gift cards for staff that relied on public transportation. It was a way for people to feel a bit safer on their way into work. It helped us make sure that we had staff if people were unable to take public transport because of high-risk family members at home.

Anything else you'd like to share about the last two years?

I think that it was very helpful that we have a staff who were around the AIDS pandemic. They talked to us about the history of that pandemic and what the response was that time. The perspective we got from those staff members, and the words of wisdom and advice about past pandemics made me feel like we are making a difference in the community. Also, I was one of the nominated Hispanics for Tiempo Latino during COVID, which was an honor.

Rooted Together

Still Connected! Self-Care for Whitman-Walker Staff

In 2020, we started a weekly, staff led newsletter, Rooted Together was started to boost morale, foster a sense of community, and prevent staff burnout during the height of the COVID-19 pandemic.



OTHER IMPORTANT MOMENTS FROM 2020 & 2021

Community Response:

RACIAL JUSTICE

Whitman-Walker's purpose has always been connected to the movement towards LGBTQ rights and equality. We are at our best when we focus on the intersections of our communities, how Black, Brown, Latinx, and Indigenous people's lives are multiplied by gender, gender identity, and sexual orientation. We reflect back to "We See You" to remind us - each person is an individual and each individual deserves the best of us in a way that is best for them.

A pandemic, an economic downturn and these recent murders have exhausted and anguished us. Right now, we need to listen to the voices of Black people. Right now, we need to make room to grieve. Right now, we need to think about what lays ahead and how we can help to dismantle the systems of oppression and racism in the work that we do.

Just as we did when the federal administration took office on an anti-immigrant, anti-trans, anti-Black, anti-Muslim, anti-woman agenda, we are making a declaration of our values:

BLACK LIVES MATTER.

RACISM IS A PUBLIC HEALTH CRISIS.

POLICE VIOLENCE DESTROYS COMMUNITIES.

WE WILL CONTINUE OUR WORK TO CHANGE WHAT PERPETUATES BARRIERS TO CARE.

WE STAND FIRMLY AGAINST DISCRIMINATION, BIAS AND STIGMA.

WE WILL LISTEN AND LEARN FROM BLACK VOICES.

WE HAVE MORE WORK TO DO.

WE ARE HERE WITH YOU.

Visits to Whitman-Walker

UNITED STATES FIRST LADY **DR. JILL BIDEN**



Whitman-Walker had the honor of being on the agenda for Dr. Jill Biden's first business day as First Lady of the United States. Dr. Biden and the Biden family have specific ties to causes associated with cancer. Along with our partners at the Cancer Support Community, we were able to show her how we deliver care at our 1525 health care facility.

FCC ACTING CHAIRWOMAN **JESSICA ROSENSWOOD**

"I join Whitman-Walker Health in saying, as they do: We See You. This great institution has a storied history of providing stigma-free, community-based health and wellness services, especially for LGBTQ communities. Through expanded and affordable access to broadband for all, organizations like Whitman-Walker and clinics around the country can continue to grow their telehealth efforts to support their communities."



Ground Breaking for our new Max Robinson Center



FOR IMMEDIATE RELEASE:
July 15, 2021

CONTACT:
LaToya Foster (EOM) – (202) 727-5011; latoya.foster@dc.gov
Shayne Wells (DMPED) – (202) 215-8384; shayne.wells@dc.gov

Mayor Bowser Breaks Ground on Whitman-Walker Health at St. Elizabeths East and Reunion Square During “Ward 8 Day”

Two Ward 8 Projects Will Expand Economic Opportunity, Affordable Housing, and Jobs for District Residents

(Washington, DC) – Today, Mayor Muriel Bowser, Ward 8 Councilmember Trayon White, Whitman-Walker Health and the project development teams comprised of Curtis Investment Group, Four Points LLC and Blue Sky Housing, LLC, as well as Redbrick LMD, hosted “Ward 8 Day” where they broke ground on two major development projects, Whitman-Walker Health at St. Elizabeths East and Reunion Square, the first-ever Tax Increment Financing (TIF) in Ward 8.



A Letter to Patients: St. Elizabeths

Dear Whitman-Walker Family,

We have exciting news to share with you! After more than 25 years at our Max Robinson Center facility, Whitman-Walker will move to a new, 116,000 square foot health care facility at St. Elizabeths East Campus in the fall of 2023!

This new health center will be steps away from the Congress Heights Metro Station. Our hope is that being so close to a metro will improve access to care for many DC residents and make Whitman-Walker an even more welcoming option for people looking for primary care, dental, mental health care and more.

The new, six-story building will consolidate and expand our operations from the Max Robinson Center in Anacostia and our Youth Services location on Capitol Hill. It will also provide additional programming space for our growing research and education initiatives.

Once fully open, this new healthcare home will allow us to increase services in the community to more than 15,000 persons each year.

Whitman-Walker is thrilled to announce this move. We hope that our expanded space will help to remove barriers to care and provide more needed services to DC residents in Wards 7 and 8.

We look forward to sharing more updates on our journey towards this new home.

Your Partner in Healthcare,
Whitman-Walker Health

On site Services at St. Elizabeths Campus East:

- Primary Medical Care
- Pharmacy Services
- Dental Services
- Behavioral Health (Psychiatry, Mental Health & Substance Use Treatment)
- HIV/STI Screening and Treatment
- Community Health and Wellness
- Youth Services
- Legal Services and Public Insurance Navigation
- Research
- Health Care Education
- Advocacy

Walk To End HIV

Like so many other things in 2020, the Walk was a different experience for everyone. We held the first virtual Walk event on October 24th, 2020 and again on October 23, 2021. We missed walking and running together and cheering each other on.



Going The Extra Mile

A poster for the 'Going The Extra Mile 2021' virtual event. The poster has a red and orange striped background. At the top left, it says 'GOING THE EXTRA MILE 2021' in white and red text, followed by 'A Benefit for Whitman-Walker's Legal Services'. Below that, it says 'DONATE + RSVP AT: tinyurl.com/extramile2021'. At the top right, it says 'THURSDAY, MAY 20, 2021 | 7PM - 8PM'. In the center, it says 'VIRTUAL EVENT STREAMING ON:' with Facebook and YouTube icons. Below that, it says 'SPONSORED BY:' with logos for Arnold Porter, Latham, and others. To the right, it says 'COMMUNITY SPONSORS:' with logos for magazine and others. At the bottom, there are two photos of hosts: Rachel Campbell on the left and Robert Falk on the right, both with their names and 'HOST' written below them.

Due to COVID-19 we made the difficult decision not to host Going the Extra Mile in 2020. We held this event virtually for the first time in 2021 as we found a way to navigate our new normal.

Policy

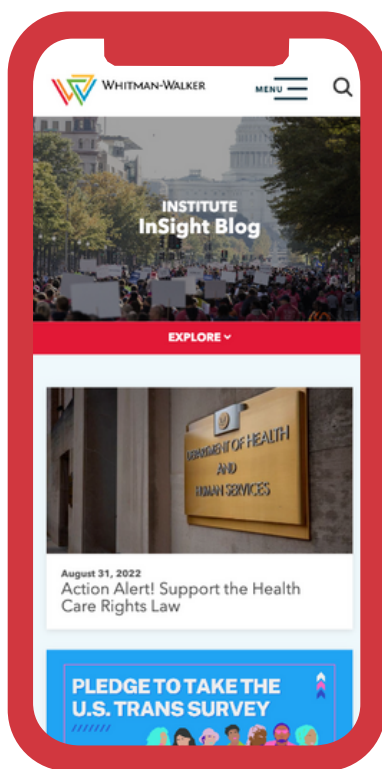
In 2020, we issued a major report on how criminal laws and law enforcement practices in DC harm the health and well-being of persons engaged in consensual sex work and advocating comprehensive law reform. This report, based on several years of research with the O'Neill Institute at Georgetown University Law Center and HIPS, has become a resource for law reform advocates across the country.

In 2020, we continued to oppose Trump Administration initiatives targeting our communities. We filed a lawsuit in federal court in DC, challenging the Trump Administration's rule under the ACA revoking protections for LGBTQ patients and patients with Limited English Proficiency. Our lawsuit resulted in an injunction from the Court barring enforcement of portions of the rule. We continued to strongly oppose HHS and HUD proposals to permit discrimination against LGBTQ people by grantees and homeless shelters. Additionally, we vigorously opposed Trump Administration efforts to curtail relief for immigrants with well-founded claims for relief under U.S. law.

In 2020 and 2021, Whitman-Walker Policy staff continued to share our expertise at the conferences and convenings that turned virtual. We were proud to present at GLMA's conference; Lavender Law, the annual conference of the LGBT Bar; the National LGBT Health Workforce Conference, and the HIV Biomedical Prevention Conference.

Education

Throughout 2020 and 2021, Whitman-Walker and the National LGBT Cancer Network continued to work closely with noted experts from across the country to develop national guidelines for LGBTQI cultural competency training of health care providers and staff. The pandemic posed considerable challenges for most of this period, requiring the participating experts and health centers to prioritize COVID-related reorganization of health care delivery, testing and vaccination efforts. Nonetheless, the training guidelines were finalized and supplemented with numerous examples from real-world training experience, and an online, interactive toolkit was developed for launch in early 2022. Participating experts also wrote an academic article explaining the background of and need for the toolkit, for publication in 2022.



InSight Blog

As the world moved more online during the COVID-19 pandemic, Whitman-Walker Institute launched InSight, a new way for Whitman-Walker to share our expertise and knowledge. Written by practitioners and researchers across the Whitman-Walker enterprise, InSight blogs address topics like Women in Research, Racial Disparities, and Non-Discrimination Regulations in short, approachable and accessible blogs, videos, and infographics. InSight helps make sure our patients in DC and our communities of practice across the US have the latest information on how we are striving for health equity.

The Corner

"The Corner" continues our legacy of providing safe space for community to gather for celebration and discussion. The Corner occupies the former patient reception area in the Elizabeth Taylor Medical Center, now called LIZ. During 2020 and 2021, The Corner was home to four distinct arts shows each one continuing the Whitman-Walker tradition of celebrating and highlighting the perspectives and experiences of marginalized voices. Each show also hosted arts events and related programs, including community discussions, musical performances and workshops surrounded by an environment of world-class curated visual art. We were thrilled to offer community a rare place to gather safely in-person to reconnect all while navigating the monumental challenge of the COVID-19 pandemic.





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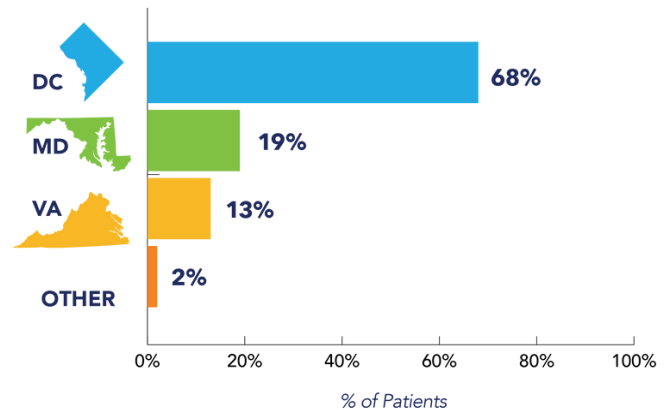
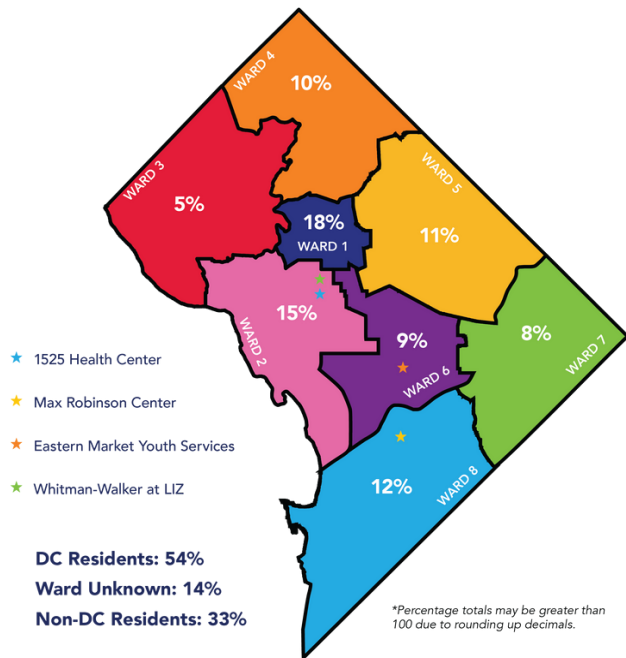
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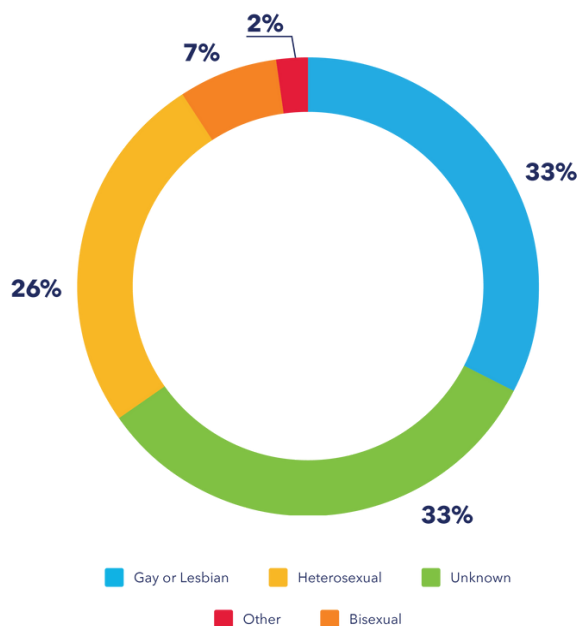
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Patient Demographics

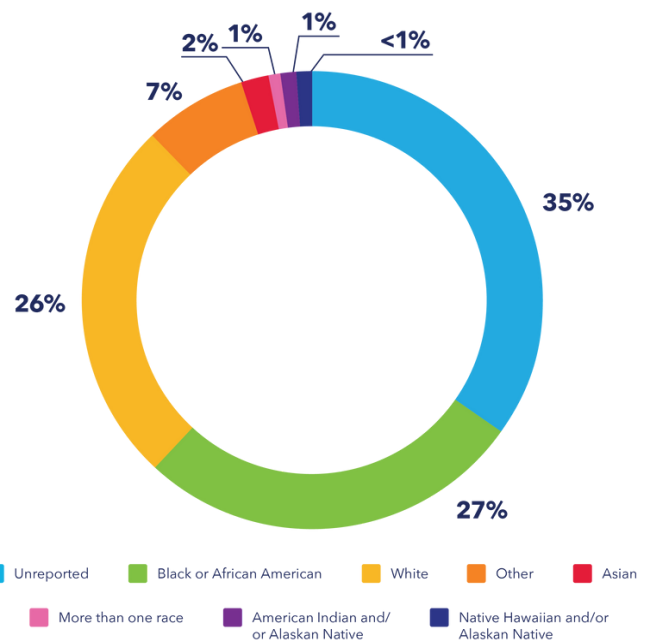


Where do our patients live?

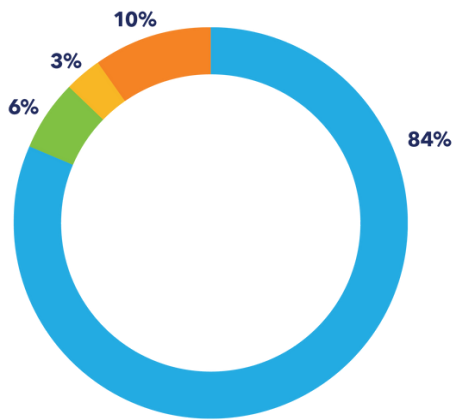
Where do our patients live?



Sexual Orientation

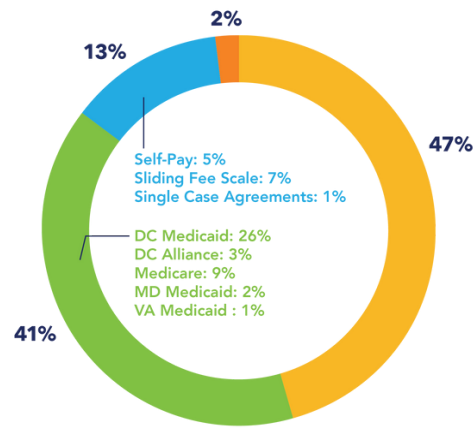


Race/Ethnicity



■ Stable or Permanent
 ■ Temporary or Permanent
 ■ Null or Unknown
 ■ Unstable

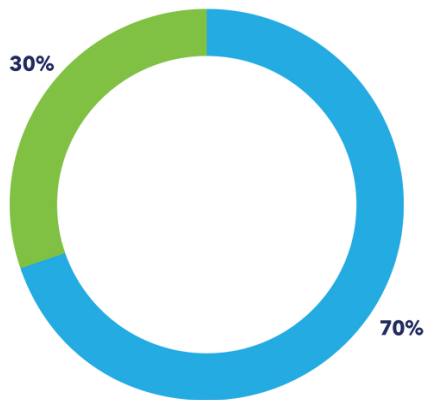
Housing Status



■ Private
 ■ Public
 ■ Self-Pay, Sliding Fee Scale or Uninsured
 ■ Unknown

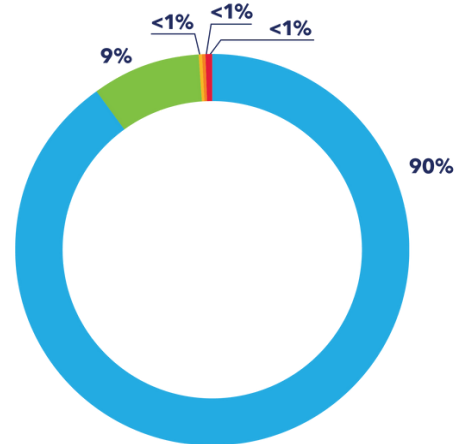
*Percentage totals may be greater than 100 due to rounding up decimals.

Insurance



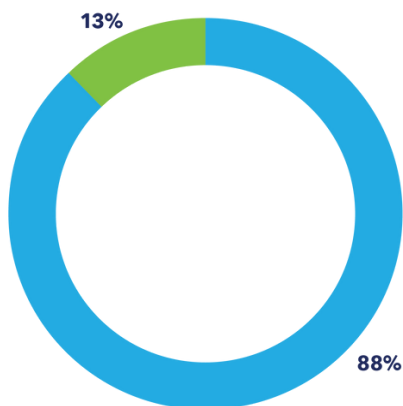
■ HIV Negative
 ■ HIV Positive

HIV-Related Care



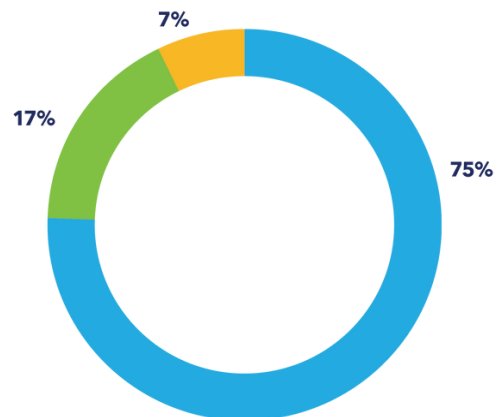
■ English
 ■ Spanish
 ■ French
 ■ Amharic
 ■ American Sign Language

Language



■ Non-Trans Identified
 ■ Trans Identified

Transgender



■ Not Hispanic or Latine
 ■ Hispanic or Latine
 ■ Declined to Specify

Hispanic vs Non-Hispanic

Financials

The past two years at Whitman-Walker have been financially challenging, like many other companies and community health centers around the country. The COVID-19 global pandemic brought with it staff shortages and operational closures that challenged revenue generation. Additionally, changes in the pricing of specific specialty drugs that Whitman-Walker dispenses also directly impacted revenue negatively. Through strategic expense management and national and local relief funds, Whitman-Walker was able to weather the past two years with fairly good results. Although relief funds are not a strategy for future revenue growth, they certainly assisted when encounters, prescriptions, and billable grant hours were at historic lows. Whitman-Walker proudly maintained staff during the pandemic and worked to see as many patients as possible through safe, in-person care and telehealth visits when possible. At many times, cash was tight, and the razor thin bottom-line margin was challenged. All that said, the 2020 and 2021 Whitman-Walker financial picture looks unlike years past and perhaps years to come.

2020 Financials



WHITMAN-WALKER HEALTH
we see you.

Consolidated Statements of Financial Position

Current Assets

Cash and cash equivalents	\$9,236,474
Accounts receivable:	
Grants and contracts	\$1,791,914
Medicaid and other third parties, net	\$1,638,130
Pharmacy, net	\$3,255,197
Other	\$199,180
Inventory	\$1,909,848
Prepaid expenses	\$666,963

Total current assets **\$18,697,706**

Related entity receivable, net	-
Property and equipment, net	\$13,709,946
Restricted cash in escrow	-
Other assets	\$373,321

Total assets **\$32,780,973**

Liabilities and Net Assets

Current liabilities

Accounts payable and accrued expenses	\$4,266,263
Related entity payable	\$523,058
Loan payable, current portion	\$4,182,777
Deferred revenue	\$484,107
Deferred rent, current portion	\$398,568
Due to third party, current portion	\$2,104,313

Total current liabilities **\$11,959,086**

Long-term liabilities

Related entity payable, net of current portion	-
Deferred rent, long-term portion	\$4,366,454

Total liabilities **\$16,325,540**

Commitments and contingencies (Note 9 and 10)

Net assets

Without donor restrictions	
Board-designated	\$277,635
Undesignated	\$16,177,798

Total net assets **\$16,455,433**

Total liabilities and net assets **\$32,780,973**

2020 WHITMAN-WALKER Health System

Financials

Consolidated Statements of Financial Position

Assets

Cash and cash equivalents	\$1,441,730
Grants and contributions receivable, current portion	\$400,787
Clinical research trials receivable	\$126,188
Other current assets	\$27,747
Total current assets	\$1,996,452

Grants and contributions receivable, net of current position	\$100,000
Accrued interest receivable	\$629,616
Property and equipment, net	\$13,747
Other assets	\$100,000
Refundable security deposit, related party	-
Due from related party	\$490,311
Investment in joint venture	\$4,450,509

Total assets	\$7,780,635
---------------------	--------------------

Liabilities and net assets (deficit)

Current liabilities

Accounts payable and accrued expenses	\$1,309,321
Deferred revenue	\$261,500
Notes payable, current portion	\$416,918
Due to related party	-

Total current liabilities	\$1,987,739
----------------------------------	--------------------

Long-term liabilities

Interest payable	\$629,616
Notes payable, net of current portion	\$7,000,000

Total liabilities	\$9,617,355
--------------------------	--------------------

Net assets (deficit)

Without donor restrictions:	(\$2,510,370)
Operations	\$378,650
Real Property Holdings	(\$2,131,720)
With donor restrictions	\$295,000

Total net deficit	(\$1,836,720)
--------------------------	----------------------

Total liabilities and net deficit	\$7,780,635
--	--------------------

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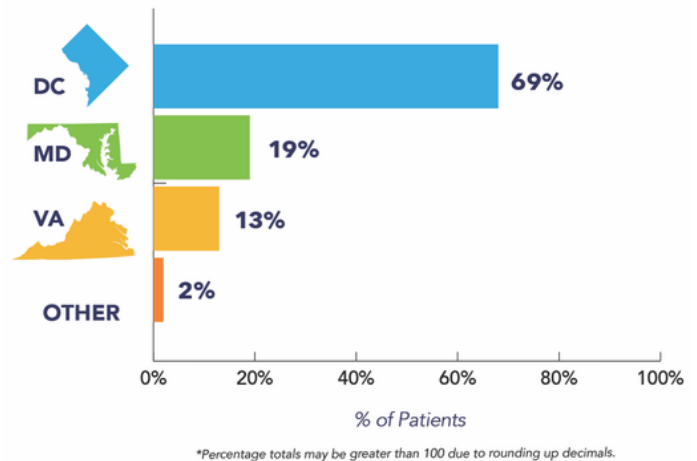
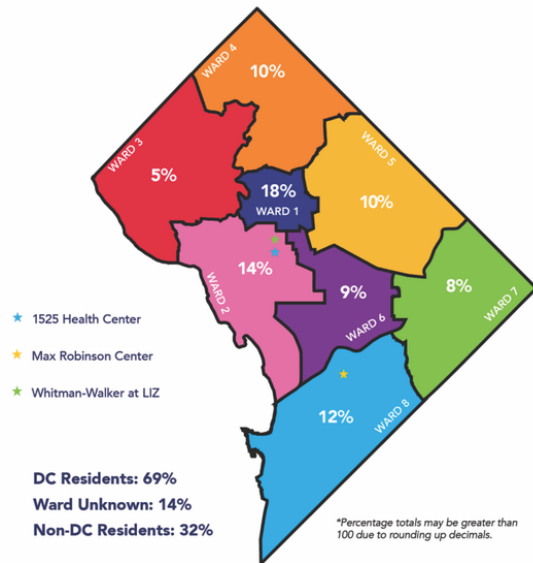
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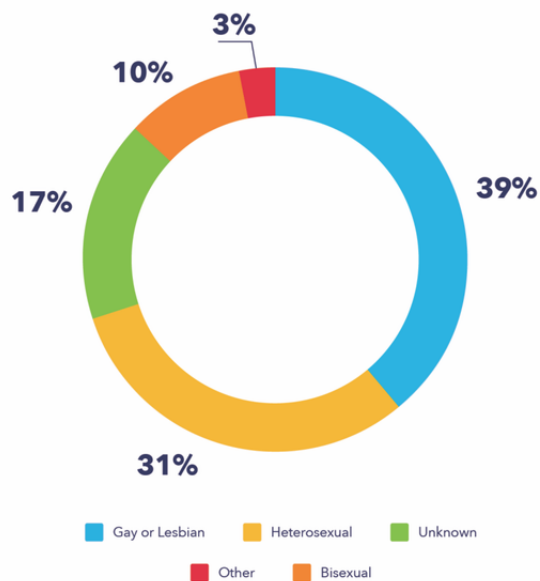
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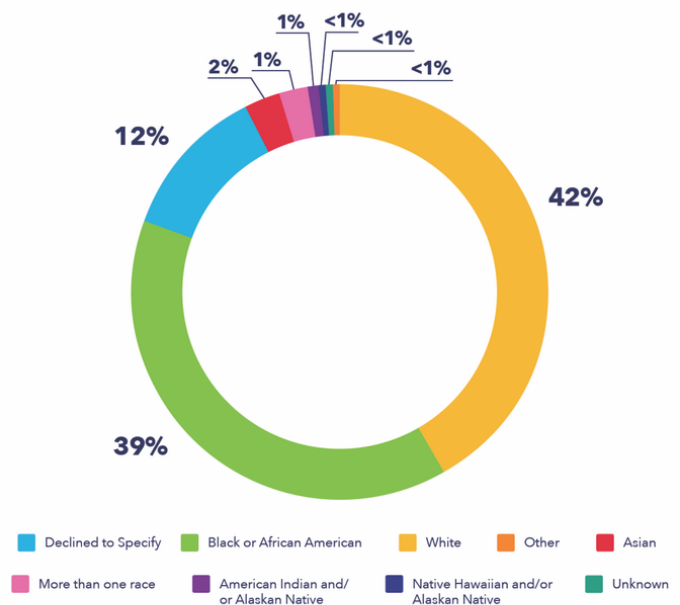


Where do our patients live?

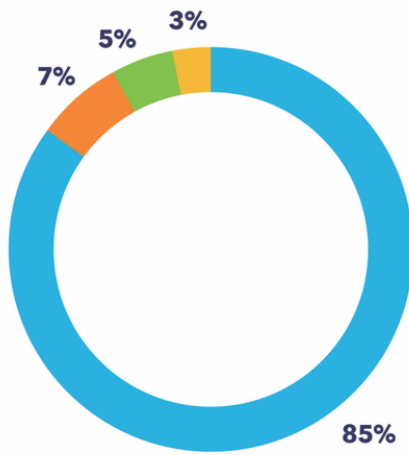


Sexual Orientation

Where do our patients live?

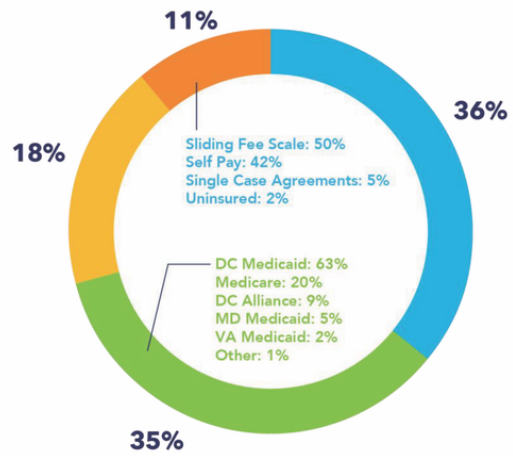


Race/Ethnicity



■ Stable or Permanent
 ■ Temporary or Permanent
■ Null or Unknown
 ■ Unstable

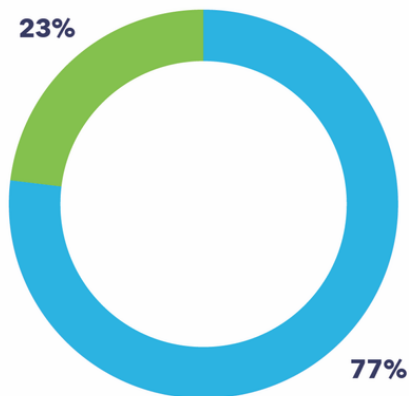
Housing Status



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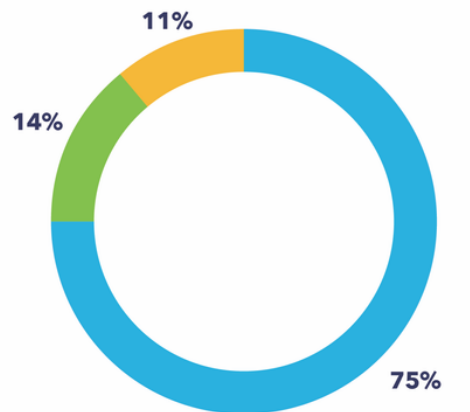
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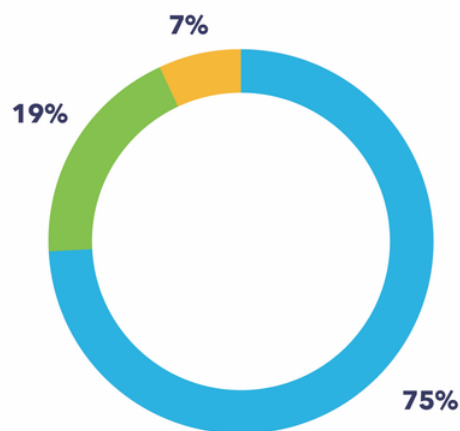
■ HIV Negative
 ■ HIV Positive

HIV-Related Care



■ Non-Trans Identified
 ■ Trans Identified
 ■ Unknown

Transgender



■ Not Hispanic or Latine
 ■ Hispanic or Latine
 ■ Declined to Specify

Hispanic vs Non-Hispanic

2021


 WHITMAN-WALKER HEALTH
we see you.

Financials

Consolidated Statements of Financial Position

Current Assets

Cash and cash equivalents	\$9,179,935
Accounts receivable:	
Grants and contracts	\$2,394,310
Medicaid and other third parties, net	\$1,374,830
Pharmacy, net	\$4,039,711
Other	\$39,541
Inventory	\$1,867,300
Prepaid expenses	\$623,324

Total current assets **\$19,518,951**

Related entity receivable, net	\$2,168,717
Property and equipment, net	\$12,790,157
Restricted cash in escrow	\$4,000,000
Other assets	\$371,827

Total assets **\$38,849,652**

Liabilities and Net Assets

Current liabilities

Accounts payable and accrued expenses	\$5,340,780
Related entity payable	-
Loan payable, current portion	\$2,000,000
Deferred revenue	\$892,339
Deferred rent, current portion	\$284,504
Due to third party, current portion	\$3,125,441

Total current liabilities **\$11,643,064**

Long-term liabilities

Related entity payable, net of current portion	\$1,000,000
Deferred rent, long-term portion	\$4,264,645

Total liabilities **\$16,907,709**

Commitments and contingencies (Note 9 and 10)

Net assets

Without donor restrictions	
Board-designated	\$115,472
Undesignated	\$21,826,471

Total net assets **\$21,941,943**

Total liabilities and net assets **\$38,849,652**

2021



WHITMAN-WALKER
Health System

Financials

Consolidated Statements of Financial Position

Assets

Cash and cash equivalents	\$256,896
Grants and contributions receivable, current portion	\$1,419,551
Clinical research trials receivable	\$208,056
Other current assets	\$78,151
Total current assets	\$1,962,654

Grants and contributions receivable, net of current position	-
Accrued interest receivable	\$958,009
Property and equipment, net	\$422,016
Other assets	-
Refundable security deposit, related party	\$1,000,000
Due from related party	-
Investment in joint venture	\$4,223,263

Total assets	\$8,565,940
---------------------	--------------------

Liabilities and net assets (deficit)

Current liabilities

Accounts payable and accrued expenses	\$468,230
Deferred revenue	\$298,614
Notes payable, current portion	-
Due to related party	\$2,215,732
	\$2,982,576

Total current liabilities	\$2,982,576
----------------------------------	--------------------

Long-term liabilities

Interest payable	\$958,007
Notes payable, net of current portion	\$7,000,000

Total liabilities	\$10,940,583
--------------------------	---------------------

Net assets (deficit)

Without donor restrictions:	(\$3,478,904)
Operations	\$136,194
Real Property Holdings	(\$3,342,710)
With donor restrictions	\$968,067

Total net deficit	(\$2,374,643)
--------------------------	----------------------

Total liabilities and net deficit	\$8,565,940
--	--------------------

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