



## Whitman-Walker Health: Accepted Insurance

We are pleased to provide the following information to highlight commercial and public insurance plans that Whitman-Walker Health accepts. Whitman-Walker continuously reviews our insurance relationships to ensure that we are accessible to our patients and the community.

We are proud to offer help from our **Public Benefits and Insurance Navigation Team** to discuss your health insurance options and enroll you in insurance if you are eligible or assist with problems you may be experiencing. Call **202.745.6151**.

If we do not participate in your insurance plan, you will be responsible for the full fee for your services. It's important to note that you may have out-of-network benefits allowing you to seek reimbursement from your insurance plan for the fees that you pay WWH. Call your insurance plan's customer service to find out more.

We provide this list as a resource to help you determine whether we accept your specific health insurance plan. This list is not exhaustive. We encourage you to contact your insurance company if you have any questions about whether your specific health insurance plan will be accepted. You will be responsible for any out-of-pocket costs associated with your insurance.

If you have questions about insurance, please contact our Patient Health Billing team at **202.797.3524**.

### Insurance WWH Accepts:

#### *Medical and Behavioral Health Services*

##### **Insurer**

##### **Plan Name**

##### **Aetna Plans**

Aetna Benefit Category 1

Aetna Elect Choice (EPO) – *A WWH provider must be selected as PCP.*

Aetna Select

Aetna Benefit Category 3

Aetna Open Access Elect Choice  
Open Access Aetna Select

Aetna Benefit Category 4

Aetna Choice POS  
Aetna Choice POS II  
Aetna Open Access Managed Choice

Aetna Benefit Category 5

Aetna Open Choice PPO

Aetna Benefit Category 6

Aetna Traditional Choice

**BC/BS Plans**  
*PCP.*

**HMO Plans** – *A WWH provider must be selected as*

BlueChoice HMO  
Blue Choice HMO Opt-Out Open Access  
Blue Choice HMO Opt-Out Plus

**PPO Plans**

BCBS PPO  
Blue Preferred PPO  
FEP Basic Option  
FEP Blue Focus  
FEP Standard Option  
Maryland Indemnity/Traditional  
Maryland Point of Services (MPOS)  
NASCO PPO National Account  
NCA Indemnity/Traditional

**BCBS Anthem**

Anthem BCBS PPO

**CIGNA**

Cigna POS  
Cigna PPO  
Cigna SAMBA FEP PPO

**DC Healthcare Alliance**

AmeriGroup  
AmeriHealth  
MedStar Family Choice

**Great West**

Great West

**Medicaid – District of Columbia**

(Medical, Behavioral Health, Dental)

Fee for Service (Medical, Behavioral Health,  
Dental)

AmeriGroup  
AmeriHealth  
HSCSN  
MedStar Family Choice

**Medicaid – Maryland**  
(Medical, Behavioral Health, Dental\*)

Fee for Service  
MedStar Family Choice  
UHC Community Health Plan

\*Dental provided through Maryland Healthy Smiles, however we only accept MedStar and UHC MCO members.

**Medicaid – Virginia**  
(Medical, Behavioral Health)  
(No Dental benefits)

Fee for Service  
Anthem Healthkeepers Plus

**Medicare**

Fee for Service  
UHC DSNP – DC, Maryland, and Virginia  
UHC Medicare Advantage plans

\*We only accept UHC’s Medicare Advantage plans.

**TRICARE**

TRICARE/Humana PPO (Standard)

**United Behavioral Health**

United Behavioral Health

**United Healthcare**

United Healthcare Choice  
United Healthcare Choice EPO – *A WWH provider must be selected as PCP.*  
United Healthcare Choice Plus POS (VARIES\*\*)  
United Healthcare Student Resources  
UHC of the Mid-Atlantic - Navigate and Core Benefits Contracts  
UHC Select EPO  
UHC Select Plus HMO and POS  
Mamsi (PPO)

**Value Options**

Behavioral Health only

## ***Dental Services Plans***

**Insurer**

**Plan Name (if applicable)**

Aetna Dental

Care First Blue Cross Blue Shield Dental Plan

Cigna Dental

DC Healthcare Alliance  
\*\$1,000 annual limit for Alliance Dental.

AmeriGroup  
AmeriHealth  
MedStar Family Choice

Medicaid – District of Columbia

Fee for Service  
AmeriGroup  
AmeriHealth  
HSCSN  
MedStar Family Choice

Medicaid – Maryland

MedStar Family Choice  
UHC Community Health Plan

\*Dental for Maryland Medicaid is provided through Maryland Healthy Smiles; note that WWH only accepts MedStar and UHC CHP MCO members.

Dominion Dental

Metlife Dental

### **Insurances that WWH does not accept (not exhaustive):**

*WWH only contracts with BCBS BlueChoice HMO and DC Medicaid MCO products and specific Maryland and Virginia Medicaid MCOs. For all other payers, WWH does not accept HMO products.*

AARP Health Care Options

Kaiser Health Plan

Maryland Point of Service

Maryland Primary Adult Care (PAC)

Medicare Advantage Plans

OneNet (PPO) formerly known as Alliance (VARIES\*\*)

Optimum Choice

Tricare Prime

United Healthcare plans from Virginia health insurance exchange and Maryland Health Connections

United Healthcare Choice Plus POS (VARIES\*\*)

United Healthcare Compass Plan

### **IMPORTANT INFORMATION FOR ANYONE WITH INSURANCE THAT WWH DOES NOT ACCEPT:**

- While we will bill your insurance company, you should be aware that your cost sharing may be significantly higher as Whitman-Walker Health will likely be treated as “Out of

Network”. Therefore, it is entirely possible that your out-of-pocket costs may be 70-85%, depending on the specific plan.

- Please note that you have NO “Out of Network” benefits if you are enrolled in a Medicaid MCO that we do not accept or are enrolled in a Kaiser Health Plan. You would therefore be responsible for the full payment of services at WWH. We therefore encourage you to find an in-network provider.
- WWH contracts with LabCorp to provide our internal lab services. Even if WWH does not accept your insurance, LabCorp might do so, therefore, please provide your insurance card to the Client Services team so LabCorp can directly bill your insurance.