Whitman-Walker Health: Accepted Insurance

We are pleased to provide the following information to highlight commercial and public insurance plans that Whitman-Walker Health accepts. Whitman-Walker continuously reviews our insurance relationships to ensure that we are accessible to our patients and the community.

We are proud to offer help from our Public Benefits and Insurance Navigation Team to discuss your health insurance options and enroll you in insurance if you are eligible or assist with problems you may be experiencing. Call 202.745.6151.

If we do not participate in your insurance plan, you will be responsible for the full fee for your services. It’s important to note that you may have out-of-network benefits allowing you to seek reimbursement from your insurance plan for the fees that you pay WWH. Call your insurance plan’s customer service to find out more.

We provide this list as a resource to help you determine whether we accept your specific health insurance plan. This list is not exhaustive. We encourage you to contact your insurance company if you have any questions about whether your specific health insurance plan will be accepted. You will be responsible for any out-of-pocket costs associated with your insurance.

If you have questions about insurance, please contact our Patient Health Billing team at 202.797.3524.

Insurance WWH Accepts:

Medical and Behavioral Health Services

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<th>Insurer</th>
<th>Plan Name</th>
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<tbody>
<tr>
<td>Aetna Plans</td>
<td>Aetna Elect Choice (EPO) – <em>A WWH provider must be selected as PCP.</em></td>
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<td>Aetna Select</td>
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<td>Aetna Open Access Elect Choice</td>
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<td>Open Access Aetna Select</td>
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*Note: PCP refers to Primary Care Provider.*
Aetna Benefit Category 4
Aetna Choice POS
Aetna Choice POS II
Aetna Open Access Managed Choice

Aetna Benefit Category 5
Aetna Open Choice PPO

Aetna Benefit Category 6
Aetna Traditional Choice

BC/BS Plans
HMO Plans – *A WWH provider must be selected as PCP.*
BlueChoice HMO
Blue Choice HMO Opt-Out Open Access
Blue Choice HMO Opt-Out Plus

PPO Plans
BCBS PPO
Blue Preferred PPO
FEP Basic Option
FEP Blue Focus
FEP Standard Option
Maryland Indemnity/Traditional
Maryland Point of Services (MPOS)
NASCO PPO National Account
NCA Indemnity/Traditional

BCBS Anthem
Anthem BCBS PPO

CIGNA
Cigna POS
Cigna PPO
Cigna SAMBA FEP PPO

DC Healthcare Alliance
AmeriGroup
AmeriHealth
MedStar Family Choice

Great West
Great West

Medicaid – District of Columbia
Fee for Service (Medical, Behavioral Health, Dental)
(AmeriGroup
AmeriHealth
HSCSN
MedStar Family Choice)
Medicaid – Maryland  
(Medical, Behavioral Health, Dental*)  
Fee for Service  
MedStar Family Choice  
UHC Community Health Plan

*Dental provided through Maryland Healthy Smiles, however we only accept MedStar and UHC MCO members.

Medicaid – Virginia  
(Medical, Behavioral Health)  
(No Dental benefits)  
Fee for Service  
Anthem Healthkeepers Plus

Medicare  
Fee for Service  
UHC DSNP – DC, Maryland, and Virginia  
UHC Medicare Advantage plans

*We only accept UHC’s Medicare Advantage plans.

TRICARE  
TRICARE/Humana PPO (Standard)

United Behavioral Health  
United Behavioral Health

United Healthcare  
United Healthcare Choice  
United Healthcare Choice EPO – A WWH provider must be selected as PCP.  
United Healthcare Choice Plus POS (VARIES**)  
United Healthcare Student Resources  
UHC of the Mid-Atlantic - Navigate and Core Benefits Contracts  
UHC Select EPO  
UHC Select Plus HMO and POS  
Mamsi (PPO)

Value Options  
Behavioral Health only

Dental Services Plans

Insurer  
Plan Name (if applicable)

Aetna Dental

Care First Blue Cross Blue Shield Dental Plan

Cigna Dental
DC Healthcare Alliance
*$1,000 annual limit for Alliance Dental.

AmeriGroup
AmeriHealth
MedStar Family Choice

Medicaid – District of Columbia
Fee for Service
AmeriGroup
AmeriHealth
HSCSN
MedStar Family Choice

Medicaid – Maryland
MedStar Family Choice
UHC Community Health Plan

*Dental for Maryland Medicaid is provided through Maryland Healthy Smiles; note that WWH only accepts MedStar and UHC CHP MCO members.

Dominion Dental

Metlife Dental

**Insurances that WWH does not accept (not exhaustive):**

*W*WH only contracts with BCBS BlueChoice HMO and DC Medicaid MCO products and specific Maryland and Virginia Medicaid MCOs. For all other payers, WWH does not accept HMO products.

AARP Health Care Options
Kaiser Health Plan
Maryland Point of Service
Maryland Primary Adult Care (PAC)
Medicare Advantage Plans
OneNet (PPO) formerly known as Alliance (VARIES**)
Optimum Choice
Tricare Prime
United Healthcare plans from Virginia health insurance exchange and Maryland Health Connections
United Healthcare Choice Plus POS (VARIES**)
United Healthcare Compass Plan

**IMPORTANT INFORMATION FOR ANYONE WITH INSURANCE THAT WWH DOES NOT ACCEPT:**

- While we will bill your insurance company, you should be aware that your cost sharing may be significantly higher as Whitman-Walker Health will likely be treated as “Out of
Network”. Therefore, it is entirely possible that your out-of-pocket costs may be 70-85%, depending on the specific plan.

- Please note that you have NO “Out of Network” benefits if you are enrolled in a Medicaid MCO that we do not accept or are enrolled in a Kaiser Health Plan. You would therefore be responsible for the full payment of services at WWH. We therefore encourage you to find an in-network provider.

- WWH contracts with LabCorp to provide our internal lab services. Even if WWH does not accept your insurance, LabCorp might do so, therefore, please provide your insurance card to the Client Services team so LabCorp can directly bill your insurance.