Get Ready for Your Virtual Video or Audio Telehealth Appointment!



Once you schedule a video telehealth appointment there will be two more alerts from our team:

- 1. You will get a one-click email link immediately.
- 2. You will get a one-click SMS text link 30 minutes prior to your appointment.



Your one-click link means no app or download is required. Just click the link when it's time to connect to your telehealth appointment!

Once you schedule an audio-only telehealth appointment, we'll call you when it's time for your visit.

Telehealth appointments are available now! Please call our main line at **202.745.7000** for a medical care, behavioral health or dental appointment.

- » Visit whitman-walker.org/telehealth for help getting ready for your appointment.
- » Access your Patient Portal or get help to set up an account by visiting whitman-walker.org/patient-login.

Connect with our team for additional Whitman-Walker services:

Public Benefits & Insurance Navigation - 202.745.6151 Legal Services - 202.939.7630 Emergency PEP Services - 202.797.4439 PrEP Clinic - 202.939.7690 Newly Diagnosed with HIV - 202.797.4437 Entering HIV Care for the First Time - 202.797.4437 GMHW Sexual Health Clinic Hotline - 202.745.6175 HIV/STI Testing Appointments - 202.797.4439 Medical Care - 202.745.7000 Behavioral Health - 202.939.7623 Research - 202.207.2510 Care Navigation - 202.745.7000 Gender Affirming Navigation - 202.797.4457 Youth Care Navigation - 202.207.2360 Peer Support - 202.939.7646 Nutrition - 202.745.7000 Regular Pharmacy Line - 202.745.6135 Emergency Pharmacy Line - 202-939-7620

Visit whitman-walker.org/covidserviceupdates for the most up-to-date information.

Find a COVID-19 testing location at **needatestgetatest.com**.

Updated Health Center Hours BY APPOINTMENT ONLY



Whitman-Walker at 1525 1525 14th St., NW

HOURS OF OPERATION

Monday-Thursday 8:30AM-5:30PM

OPEN: 8:30AM-12:30PM CLOSED: 12:30PM-1:30PM OPEN: 1:30PM-5:30PM

> Friday 8:30AM-5:00PM

OPEN: 8:30AM-12:30PM CLOSED: 12:30PM-2:30PM OPEN: 2:30PM-5:00PM



Max Robinson Center 2301 Martin Luther King, Jr. Avenue, SE

HOURS OF OPERATION

Monday-Thursday 8:30AM-5:30PM

OPEN: 8:30AM-12:30PM CLOSED: 12:30PM-1:30PM OPEN: 1:30PM-5:30PM

> Friday 8:30AM-5:30PM

OPEN: 8:30AM-12:30PM CLOSED: 12:30PM-2:15PM OPEN: 2:15PM-5:30PM

Updated Pharmacy Hours

The Whitman-Walker pharmacy lobbies are CLOSED to the public.

We encourage you to use our free home delivery and scheduled sidewalk pick-up services available Monday through Friday from 9:00 AM - 5:00 PM.

To arrange delivery, please visit whitman-walker.org/pharmacy.

If delivery is not an option for you, please call our pharmacy team directly at 866.724.1805 Monday through Friday from 9:00 AM to 5:00 PM.

Whitman-Walker Health Pharmacy

1525 14th St. NW Washington, DC 20005

HOURS OF OPERATION

Monday - Friday: 9:00 AM - 6:00 PM Saturday: 10:00 AM - 3:00 PM

Pharmacy Main Line: 202.745.6135 Pharmacy Fax: 202.332.0206

Max Robinson Center Pharmacy

2303 Martin Luther King Jr. Ave., SE, Washington, DC 20020

HOURS OF OPERATION

Monday - Friday: 9:00 AM - 5:00 PM Saturday: Closed

Pharmacy Main Line: 202.745.6135 Pharmacy Fax: 202.595.0978